



LockDown Browser Administrator Guide

MSI Version of LockDown Browser
for Managed Computers (Windows)

Revised: May 2026

There is an MSI version of the LockDown Browser Installer for Managed Computers. It can be downloaded from the [Respondus Admin Area](#) (log in required).

Notes:

- The MSI version is intended for use with management software for automated installs, but it can be installed manually using the .BAT files included in the download.
- This is a separate product from the 32-bit MSI and InstallScript installs from versions older than version 2.1.5.00. Any install from before 2.1.5.00 should be uninstalled before running the MSI. If you uninstall the 2.1.3.x version after installing the 2.1.5.00+ version, this will break the program. To fix this, also uninstall the 2.1.5.00+ version and then reinstall it.
- The MSI installer can't be run from within the zip file by clicking on it and viewing the contents. All files must be extracted to a folder first. If you try to run the MSI from within the zip file, the required command-line properties will not be set. Unzip the contents and then read the readme.txt file to see the msiexec command line to use.
- For the LockDown Browser for Managed Computers MSI installer, the zip file contains the MSI file, readme.txt, and sample .BAT files. The readme.txt file shows the required RSP_ID and RSP_KEY properties that must be set in the msiexec command line, as well as optional properties that can be used to create desktop shortcut(s).
- When pushing out the MSI package to multiple lab computers, you should first perform an uninstall of any existing version of LockDown Browser for Managed Computers. If you need further help with this, please [open a ticket with Respondus Support](#).

Once the uninstall of the old version is performed, you can then do a silent install of the MSI package. If you do not perform this uninstall first, the "Add/Remove Programs" display in Windows will show two installs of LockDown Browser.

- Students using their personal computers should use the URL unique to their institution (ex: <https://download.respondus.com/lockdown/download.php?id=xxxxxxxx>) to download and install LockDown Browser Student Edition.

MSI Instructions for Institutions using Microsoft Intune

Note: we provide the below instructions as a courtesy to our customers, but we cannot provide support for MS Intune beyond what is specified below. If problems persist, please contact Microsoft for assistance.

The existing LockDown Browser MSI installers are fully compatible with Intune for normal Windows versions. They just need to be placed into Intunewin packages using Microsoft's content prep tool and then deployed as a Win32 application.

Microsoft's content prep tool is available here:

<https://github.com/microsoft/Microsoft-Win32-Content-Prep-Tool>

Steps:

1. Download the MSI install
2. Unzip into a folder like c: > intune > 20903 (for LockDown Browser version 2.0.9.03)
3. Run the content prep tool
4. Add the new or updated app into intune as a win32 app, using (or updating) the MSI detection rule

Content prep tool answers example:

```
c:\intune\IntuneWinAppUtil.exe
c:\intune\20903
Respondus LockDown Browser - Lab Edition.msi
c:\intune
N (catalog folder)
```

The msixexec command line must include the required RSP_ID and RSP_KEY properties as shown in readme.txt. It also explains the optional RSP_NAME, RSP_ID2, RSP_NAME2 to create desktop shortcuts.